

A photograph showing the interior of an ambulance. The view is from the back of the vehicle looking forward. A gurney with a patient lying on it is in the foreground, partially obscured by a white sheet. The ambulance has its rear doors open, and the interior is brightly lit with overhead lights. Medical equipment and supplies are visible in the background.

Did You Know?

Medical transport services are sometimes necessary, but be **aware** that some ambulance companies are inappropriately billing Medicare billions of dollars each year. These suspect medical transport companies may bill for services that you may not have received; such as oxygen, cardiac monitoring, and more. If you suspect a medical transport company has committed fraud, you must report the matter in order to protect yourself and your health care benefits.

- ❖ Basic Life Support, or BLS, includes oxygen, cardiac monitoring, and more. If you were charged for BLS but did not receive these services— report it!

**To discuss benefits, coverage, or claims
payment concerns, contact
Customer Service at:**

**To report suspected fraud, call:
1-877-7SAFERX (1-877-772-3379)**

Do Your Part

You can protect your identity and your benefits

- ❖ Never give out your Social Security, Medicare, health plan numbers, or banking information to someone that you don't know.
- ❖ Carefully review your plan statement to ensure that all of the information is correct.
- ❖ Know that free services **DO NOT** require you to give your plan or Medicare number to anyone.
- ❖ Share this information with your friends.

To discuss benefits, coverage, or claims payment concerns, contact Customer Service at:

**To report suspected fraud, call:
1-877-7SAFERX (1-877-772-3379)**

